

GM (NWO-CFA),
BSNL Corporate Office,
Bharat Sanchar Bhawan,
I.L.C.M Lane, Janpath, New Delhi-1
Tel No 23714455, Fax No 23734357
Email: nwo.cfa@gmail.com
No. 8-23-2016-PTM

भारत संचार निगम लिमिटेड
BHARAT SANCHAR NIGAM LIMITED
Bharat Sanchar Bhawan

GM(CFA-I)/GM(Admin)

Dated 30th Mar, 2016

To,
The CGM
All Telecom Circles/Telecom Districts

AGM/Admn 1/6/16

AD(CEO) for N&S
A.P. 02/6/16

Sub.: Minutes of the 34th meeting of the National Council held on 10th March, 2016 under the chairmanship of Director(HR),BSNL Board.

In the 34th meeting of the National Council held on 10th March, 2016 under the chairmanship of Director (HR), BSNL Board staff side criticized that in most of the places where BSNL cables are damaged, the local administration is not taking appropriate preventive and remedial action.

In this regard this office had issued various instructions time to time regarding preventive and remedial action in case of damaging of U/G cable.

It is requested to instruct the field staff to initiate Patrolling of important cable routes and provide the fault removal service in extended hours including holidays.

Since the faults in lines majorly occurred by damage of cable due to road widening, sewerage line, water pipe line and underground electric cable works etc. So the field units should make close coordination with the Local Bodies/ PWD/ Water Authority /Electric authorities and NHAI authorities to prevent the cable damage.

All the field units are requested to closely monitor the Fault Repair Service System to improve the fault clearance so that TRAI bench mark on QoS may be achieved.

AGM/Admn 3/1/16
(A.K.RAI)
AGM(MS-III)

Copy to:- Addl.GM(SR) BSNL CO N.DELHI for information please

Endst. No. :- Admn / O&M / Pb Circle / National Council / 5

Copy for inf. & n/a to:-

1. GM(CFA-I)/o/o CGMT Punjab Chandigarh
2. All SSA /Units Heads, Punjab Telecom Circle

Dated 3.06.2016

AGM/Admn 3/6/16
AD(General)