

O/o Chief General Manager,
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

To

All Heads of SSAs
Punjab Telecom Circle.

No: Genl/G-IV/MID-304/Sh. Joginder Singh, LD(Retd/JAL/ Dated 25/01/2016.

Sub: Old pending cases of claims raised by empanelled hospitals/medical payments.

It has been observed in this office that the cases as referred vide the subject cited above are being frequently received in this office. There are cases which have been received belatedly at the very initial step in SSA, there are cases which have been sent belatedly to the Circle office, there are cases pending for replies/compliances to the observations made by the Circle office and then there are cases where the replies are being given in piecemeal manner or compliances are undertaken in bits and pieces. It is observed that there are such claims as are sent even without reference to the CGHS rulings and rates.

The instructions contained vide various rule books and manuals, in essence, require that the claims must be examined from the point of view of prudence of common man spending his own money, and with reference to the CGHS rates/BSNL MR rulings/CGHS rulings where BSNL rulings are not available, etc. Therefore, the examination of such claims is to be undertaken in light of various instructions and rulings as well as with application of commonsense for probity and propriety. It is regrettable to note that such checks/examinations are not being undertaken at SSA level.

It is now desired by CGMT Punjab that all cases of such claims as referred to herein above for the period ending 31st March 2015 must be settled by 29th Feb. 2016 positively. In order to achieve this task a dedicated efforts need to be put in and if it may so be perceived by the Heads of all the SSAs special medical claim settlement Committee/settlement houses can be conducted even during the holidays falling within this period. That the cases must be scrutinized properly and wherever it is payable may be forwarded for payment to the competent authority, and wherever the cases are required to be rejected they must be forthwith rejected, and those that within power of CGM may be forwarded to this office after proper examination and with appropriate recommendations.

(Dr. Mandeep Prakash)
General Manager (Fin.)

Copy to:- CGMT Punjab Circle, Chandigarh for kind information please.
GM(HR/Admn.) % CGMT Punjab Circle, Chandigarh.