

## **MINUTES OF THE CIRCLE COUNCIL MEETING HELD ON 2-5-2009**

Circle council meeting was held on 2-5-2009 under the chairmanship of Sh. P.K. Paliwal, CGMT, Punjab Circle, Chandigarh. The following members from the official side and form the staff side were present in the meeting.

<b>S.No.</b>	<b>Name of the Officer</b>	<b>Designation</b>	<b>Portfolio</b>
	S/Sh./Smt.		
1.	P.K. Paliwal	CGMT Punjab Circle	Chairman
2	A.K. Sharma	GM (Admn)	Member
3	P.C. Mahirania	GM (Finance)	Member
4	Sandeep Diwan	GM (Dev)	Member
5	S.K. Sharma	GM (Coml & Mtkg)	Member
6	A. K Kararaha	DGM (OPN)	Member
7	Tarlochan Singh	AGM (Admn)	Member

### **Staff Side**

<b>S.No.</b>	<b>Name of the Circle council member</b>	<b>Designation &amp; officer address / SSA</b>	<b>Portfolio</b>
	S/Sh.		
1	R./ L. Moudgil	CST, Chandigarh SSA	Leader Staff Side
2	Balbir Singh	SS, Ludhiana SSA	Secretary Staff Side
3	Sarabjit Singh	SS, Amritsar	Member
4	Tarsem Singh	TM, Moga. FZ SSA	Member
5	S.P. Badhan	SS, Jalandhar SSA	Member
6	Karan Chander	SS, C.O., Chandigarh	Member
7	N.P. Kural	CSS, Sangrur SSA	Member
8	Balwinder Singh	SS, Ludhiana SSA	Member
9	Hakam Singh	TTA, Ludhiana SSA	Member
10	Tejinder Pal Singh	TTA Hoshiarpur SSA	Member

At the outset Sh. A.K. Sharma, GM (A) welcomed the circle council members. Thereafter all the members were introduced to the Chair.

Shri P.K. Paliwal, CGMT, Punjab Circle and Chairman, Circle Council in his key note address expressed serious concern and informed that during the history of Punjab Circle, it is first time that it is going to incur loss of about 18 crores in the current financial year inspite of the fact that the revenue has increased. Though the revenue has increased by 3.5%, the expenditure has increased by about 10%. He stressed on the need to cut unnecessary expenditure. On the development activities, he informed that the commissioning of Wi-MAX rural equipment is going to start shortly. In about 4 months, the urban Wi-MAX equipment is also going to be received. He further stressed on the need to load all rural DSLAMS by 31 connections per DSLAM so that maximum subsidy can be claimed on Broad-band connections from USO funds. In order to stop the churning, the Chairman stressed the need to attend repeat faults and informed that the concerned JTO/SDO alongwith line staff should inspect the installation of each repeat fault & they should also meet the concerned subscriber to assuage his feelings of anguish. CGMT further instructed that 15 exchanges in every SSA should be identified where churning have been maximum in past three years. He hoped that the message may be taken to the grass root level by Circle Council and all of us should attempt for maximum customer satisfaction.

Shri Balbir, Secretary staff side spoke on the occasion and assured full co-operation. He further brought out a letter written by Distt. Secretary, Ferozepur SSA regarding "Fake Progress Report" in Ferozepur SSA and requested for the case to be examined. Thereafter regular agenda points were taken for discussion as under:

Action by: **GMT FZ**

### **OLD AGENDA POINTS**

#### **1. Allotment of accommodation to the local council ----- Case of Ropar SSA.**

More than three years have elapsed since the formation of local council at Ropar SSA but the accommodation for local council is yet to be allotted. Secretary staff side local council, Ropar has requested several times for the same but to no avail. GMT, Ropar should be directed to allot the same.

**Discussion and Decision on 17.09.08:** GMTD, Ropar has intimated that the accommodation to local council had already been allotted vide letter No. G/BSNLEU/ PB/

Mtg/07-08/Vol.IV/60/125 dated 04-06-2008. Staff side refuted it and demanded that information regarding room, furniture and telephone be provided to the local council with 10 days. In case the information given earlier is false, responsibility may be fixed.

**Status:** Accommodation already allotted vide ropar SSA letter No. Union/Gp C&D/2008-09/KW/24 dated 1-12-2008 was not occupied by local council. Now the case has been reexamined and other room having approximate dimension 15' X 12' have been allotted vide letter No. Union/Gp C&D/2008-09/KW/33 dated 2-4-2009.

**Discussion and Decision:** It was decided that the GMTD, Ropar and Distt. Secretary, BSNLEU, Ropar solve this item of accommodation with mutual consultation by 11.05.2009.

**Action by: GMTD Ropar/D.S. Ropar**

## **2. Wastage of lorry drivers due to non-availability of vehicle.**

A large number of BSNL vehicles have been scrapped and no new vehicle is being purchased, resulting in the wastage of the cadre. Many drivers in Punjab Circle are having no work. New vehicles be purchased and the available vehicles should be got repaired. We are paying heavy amount to the contractors.

**Status:** Orders have been issued for diversion of vehicles to SSAs where there are excess drivers.

**Discussion and Decision:** DGM (Op.) informed that 5 vehicles have been diverted to the units where drivers were spare. The staff side wanted to know if there are more spare drivers and if any of the vehicles diverted are scrapped ones. It was informed that vehicles diverted were not scrapped ones.

GM (Admn.) proposed that if there are any spare drivers, they can be considered for posting in other SSAs/units. Secretary Staff side wanted that first data about number of vehicles & drivers be collected and also how many vehicles are being run by outsourced drivers. Data to be collected by 17.05.2009 and furnished.

**Action by: GM(Opn)**

## **3. Refund of GPF deducted from the salaries of the employees.**

GPF from the salaries of the employees who were recruited at the time of DOT and regularized in BSNL was being deducted. Later on the instruction from BSNL HQ, the same was stopped and deduction of EPF was started. The arrear of the elapsed period was also

recovered. The amount GPF deducted should be reimbursed to the employees. This problem has been experienced by other circles also. The case has already been referred by GM (F) with BSNL CO to sort out the matter.

**Status:** The funds for Rs. 83,69,938/- have been received from DOT cell and the same has been disbursed to the concerned employee

**Discussion and Decision:** Letter may be written to BSNL HQ for payment of interest on GPF deducted from the salary of the employees.

**Action by: GM (Fin)**

**4. Non availability of telephone sets.**

A numbers of schemes have been lunched to increase the landlines base in Punjab circle, but the telephone sets are not available in Punjab Telecom Circle. The field unit should be instructed to procure telephone sets or the same should be purchased at circle level.

Approval of diversion of 50,000 Nos of EPBT has been received from CGMT (WB circle) and same has been made available in the SSAs.

**Discussion & Decision on 17.09.08:** There is no shortage of telephone sets but CLI sets are not available at present. Item discussed and closed.

**Status:** Out of total ordered quantity of 1.80 lakh , about 1 lakh CLI phones have already been received & 80,000 have been allotted to SSAs

**Discussion and Decision:** Discussed and closed.

**5. Supply of poor quality drop wire and five pair cable.**

The drop wire and five pair cable being supplied at present is of very poor quality. Good quality material should be approved.

**Discussion and Decision on 17.09.08:** Both the items were received after inspection conducted by BSNL QA Wing and no such complaint has been received from SSAs.so far regarding poor quality of drop wire and 5 pair cable.

Report may be called from the SSAs and if found incorrect, case be taken up with QA circle.

**Status:** So far no report has been received from SSAs so far regarding poor quality of drop wire & 5 pair Cable. Further the report have been called from SSAs regarding poor quality of material received in proforma so that case may be forward to QA Circle

**Discussion and Decision:** Ludhiana SSA may again be asked to send the case for poor quality of drop wire, if any. **Action by: GM (D)**

**6. Review of medical bills rejected at circle level.**

Several medical bills of staff have been rejected at Circle level on minor objections. The staff is facing difficulties. The rejection cases should be reviewed.

**Status:** Earlier 9 Nos of rejected medical bills were reviewed involving emergency cases. (Accident and heart attack cases). Six cases which were in order were settled accordingly.

**Discussion and Decision on 17.09.08:** The bills are rejected only when these are not in consonance with BSNLMRS. However, if there are cases that are worth reconsideration then secretary circle council may supply the list of such rejected medical cases so that these can be re-examined.

**Status :** No list of such rejected medical claim was supplied by the Circle Secretary of BSNLEU.

**Discussion and Decision:** Secretary Circle council is again requested to supply such list of specific worthy cases which require re-consideration at circle level.

**Action by GM (A)**

**7. Disposal of unserviceable stores in Punjab Circle:**

Unserviceable material to the tune of crore of rupees is lying all over the Punjab, the same should be dispose off. MARR system's towers in around 12000 villages were installed at a heavy expenditure. Later on same were converted to landline and the towers are not useable. The same should be used for some other purpose or be disposed off.

**Status:** There is no guideline available regarding disposal of non moving items like MARR tower, GI tubes etc. List of such items has been sent to CGMTS Kolkata who is the Nodal officer for diversion / disposal of such items. Guidelines / instruction are still awaited from him regarding from him regarding disposal of such items.

Further case has been taken up with CGM Kolkatta for further allotment of stores to other Circles.

**Discussion and Decision:** It was intimated that the there are no guidelines for disposal of MARR system towers. Case may be taken up with corporate office for MARR & H Poles for policy decision. However for the other stores, SSAs are asked to disposes of the unserviceable store, if available. **Action by: GM (D)**

**NEW AGENDA POINTS**

**1. Provision of SE-DOT category telephones at the native place of the BSNL employees.**

The SE-DOT category telephone facility has been provided to BSNL staff. The telephones have been provided at SSA headquarters of the employees. Some of the staff is residing in the nearest SSA. Such official should be allowed to take the facility at his native resident.

**Status:-** Concessional telephone facility to serving employees of DOT/DTS/DTO (under SE-DOT category) is being provided as per BSNL guidelines. The telephone under this scheme are eligible for concession at the place where the employee is himself residing. Such a place could his headquarters of posting or place around the headquarter station provided he is daily commuting for duty from such place subject to condition of station leave permission from head of SSAs. SE DOT category telephone can not be provided for the use of their family at other places.

**Discussion and Decision:** Telephone are provided to the SE-DOT category employee as per BSNL HQs instruction subject to station permission for the head of SSAs / Unit. Item closed.

**2. Conveyance charge to the TTA / TM engaged in providing BSNL Broadband.**

At present no conveyance charge are being paid to the staff engaged in providing BSNL BB. No department vehicle has been provided to them. Most of the staff is using their own vehicle for the maintenance and installation of the staff is using their own vehicle for the maintenance and installation of BSNL BB. Uniform policy for grating conveyance allowance be formulated at circle level.

**Status :-** There are no such instruction from Corporate office.

**Discussion and Decision:** TTAs/TMs on Broad Band duties can be considered for Travelling Allowance or Conveyance Allowance as the case may be. The ruling of conveyance allowance was given to staff side in the meeting. The rulings are available in Swami's handbook. Item discussed & closed.

**3. Transfers under PARA – 8**

Several cases under Para – 8 are pending in circle office since a very long time. The same should be expedited without further delay.

**Status:-** Instructions have been given to expedite if any case is getting delayed.

**Discussion and Decision:** Cases may be examined sympathetically and on merit basis. Item discussed & closed.

**4. Service mobile connection to the staff issue of validity and talk time.**

The staff working in legal cell and pursuit cell has been provided facility of service connection with free talk time of Rs. 100.00. The talk time is very less the same should be for Rs. 200.00. There is another problem relating to the validity. The instructions are not clear on validity. Life time validity should be provided.

**Status:** There is no guideline issued from corporate office to provide the service Mobile connections to the Non –executive. However worthy CGMT Punjab Circle has approved, for the provision of one recharge coupon of fixed denomination of Rs. 100/- per month of free of cost to the limited staff of legal cells and pursuit cell at the discretion / approval of SSA head and GM (Admn) in Punjab circle subject to condition official has working pre-paid BSNL mobile connection in their own names.

**Discussion and Decision :** Suggestion may be got examined for validity and increase of free talk time. **Action by: GM (Mktg.)**

**5. Holding of examination for the promotion of Sr. TOA from TOA.**

Number of TOAs is waiting for the promotion of Sr. TOA. An other examination in Chandigarh SSA examination could not be held due to wrong calculation of the available posts. So Chandigarh SSA should be allowed to hold the exam as a special case till the orders of said exam are not issued.

**Status:-** Examination will be conducted as & when the notification from Corporate Office New Delhi is received

**Discussion and Decision:** A letter may be sent to HQs for examination for promotion from TOA to Sr. TOA. **Action by: GM (A)**

**6. Arrangement for coaching camp for various games and cultural activities.**

It was requested several times personally and telephonically for the arrangement of coaching camps for cultural meet participants from Punjab. But no camp has been arranged. It is suggested that coaching camp be arranged prior to the games etc. It is pointed out by the sports persons that discrimination is also felt between various events.

The selection trial for the various games should also be held in time.

Promotion to the outstanding sports persons from Group – D to Group – C is also due. Orders of BSNL C.O should be implemented immediately.

**Status:** Coaching Camps were organized for five events last year but coaching camp for other events could no be organized due to shortage of funds. Coaching Camps are organized subject to availability of funds.

Orders for promotion of two outstanding sportspersons have already issued from BSNL HQ who were eligible from Grp D to Grp C as per career progression policy & has been implemented by the SSAs.

**Discussion and Decision:** It was intimated that Coaching Camps are organized keeping in view winnability of team and also availability of funds. Item discussed & closed.

**7. Poor quality service of BSNL mobile and WLL network.**

It is observed that problems are being experienced by our valued customers in connectivity of GSM and WLL network. The network is frequently goes out of reach. The problem of call drops, no voice, no poor quality of voice are common. The same should be rectified.

**Status:** Problems were observed during swapping from Nokia to Ericsson now swapping is completed & at present there is no such problem of BSNL mobile services.

**Discussion and Decision:** More efforts are required to be made to improve BSNL mobile service. Item discussed & closed.

**8. Revision of rates of tools bags to TM / PM.**

The rates of toll bags were revised vide Memo No. OPN/RCM/MTG/PB/KW/64 dated at Chandigarh the 29-7-2002 from Rs. 105/- to Rs. 130/-. More than Six years have elapsed but the rates remain same. Keeping in the view the prevailing market conditions the rates should be revised to at least Rs. 350/-

**Discussion and Decision:** Committee may be formed to finalize the rates of tool bags for TM / PM. Committee will have one member each from Admn., Finance and Union side. For member from Union side, Secretary staff side to give name.

**Action by: GM (A)/Circle Secy. BSNLEU**



**9. Delay in release of welfare funds.**

It has been brought to the notice of the circle union by various field units that inordinate delay is being experienced in release of Welfare funds. The Welfare funds should be released in time.

**Status:** Welfare funds received from corporate office in the last week of March 2009 and same has been already distributed to SSA / Unit as per their requirement.

**Discussion and Decision :** It was decided that accounts of circle welfare funds may be transferred from State Bank of Patiala, Chandigarh to Punjab National Bank, Chandigarh. It was clarified that Financial Assistance from Welfare fund in death cases is not to be recovered. Item discussed & closed.

**Action by: GM (F)**

**10 Difficulty in getting retirement benefits of BSNL Retirees due shifting of CCA office.**

The CCA office has been shifted from Sector – 34 to Sector 18 Chandigarh. The retirees of BSNL are facing serious problems in getting their retirement benefits. Some alternative arrangement for collection of DD/Cheque of retirement benefit and their distribution by the Circle office.

**Status:** DOT cell has intimated that as and when the claim of the retiree is settled, the pensioners who are in contact with DOT Cell, the payment is released to them otherwise they inform the concerned SSA to collect the claim and service book of the retiree. Thus the SSA / Unit collect the cheque and service book from DOT Cell.

**Discussion and Decision:** IFA of the SSAs are being intimated for proper liaison with DoT cell in getting the retirement benefit of BSNL retirees. Item discussed & closed.

**Action by: GM (F)**

**11. Supply of umbrellas to the line staff.**

The umbrellas are due to supply to the line staff from the last year. It has come to the notice that no arrangement has been made to supply the same.

**Status:** No request has been sent by the SSAs.

**Discussion and Decision :** All head of SSAs are being requested to send the justified requirement of umbrellas to Jalandhar SSA

**Action by: GM (A)/All SSA heads**

**12. Non availability of cable jointing kits in field units.**

It has been reported by the field units in Punjab circle that cable jointing kits are not available with the SSA's and simple tape is being used to cover the joints resulting in lost pairs and regular faults. The jointing kit should be supplied without any further delay.

**Status:** Procurement of cable jointing kits is already in process. TF kolkotta has dispatched TSF – II 80 no. and TSF – III 1291 no. on 31-3-2009 and the same has been received in CTSD Mohali on 8-4-2009. PO for the procurement of TSF 0 – 6469 no., TSF I -10580 no. TSF II – 9385 no., and TSF III – 2317no have already been placed on vendors. Supply of these jointing kits will start very shortly. Further procurement for 272 no TSF – O & 4535 no. TSF – I are also in process.

**Discussion and Decision:** Discussed and closed

**13. Disposal of unserviceable vehicles in Punjab circle.**

A number of unserviceable departmental vehicles are lying all over Punjab. It is desired that immediate necessary action be taken to dispose off the same.

**Status:** Instruction issued to all SSAs / Unit for disposal of unserviceable vehicles.

**Discussion and Decision:** Instructions are again to be issued for Disposal of unserviceable vehicles.

**Action by GM (OP)**

**14. Regularization of casual labor --- case of Ropar SSA.**

Some cases of regularization of labour are pending at Ropar SSA. Necessary orders for regularization of Casual labour may be issued without any further delay.

**Status** There are 3 cases for regularization but these cases are sub-judice (two with hon'ble CGIT Chandigarh and one with Hon'ble CAT Chandigarh.

**Discussion and Decision:** Leader staff side is requested to supply the detailed letter regarding facilities to be provided to TSMs.

**Action by: Leader Staff side**

**ADDITIONAL AGENDA**

**1. Bifurcation / Demarcation of P&T Colony Tagore Nagar Ludhiana.**

At present the above said colony is being used jointly by the BSNL & postal department. The administrative control of the maintenance of the colony is under postal departments. The resident of the colony are irritated over the poor maintenance of the colony. It is requested that

P&T colony by bifurcated over the poor maintenance of the colony. It is requested that P&T colony by bifurcated / divided.

**STATUS:** Case has been taken up with G.M. (L&B) and Ludhiana SSA where it was requested to licise the case with postal authorities to sort out the problems faced by residents of the colony.

**Discussion and Decision:** Case is being pursued to postal authorities by the GM (Land & Building). Secretary staff side requested to supply the letter written by GM (Land & Building) to postal department.

**Action by: GM (L&B)/GMT Ludhiana**

**2. Non-Extension of facilities to the staff deputed to the DOT-Cell.**

The staff deputed to the DOT-Cell is not being given facilities at par with BSNL staff like the SIM cards of the RS. 300/- is being given to the JAO (offtg.) in BSNL and being denied in DOT – Cell.

**STATUS:** Clarification has already been issued by BSNL HQ vide letter No. 2-3-/06-PHA dated 5-4-2007. Further as discussed in previous circle council meeting held on 5-1-2008. DOT has not asked the facility being provided to JAOS working in BSNL in r/o service telephone. The matter was discussed by the then GM (Admn) with CCA, Punjab Circle. During discussion CCA told that the request from JAO if received shall be looked into positively as per guidelines on the subject.

**Discussion and Decision :** Item was discussed

**3. Recovery of TOAs who worked as officiating Sr.TOAs.**

Some of the TOAs were given officiating chance as Sr. TOAs w.e.f. 14-8-2003 for a period of one year. The Circle Administration has issued orders of recovery of such officiating TOAs. The same should be stopped immediately as they have worked in the higher responsibility field.

**STATUS:** Proposal has not been acceded as it not according to rules and norms. Further recovery has already been made in full in November 2007.

**Discussion and Decision:** It is intimated that the case is already rejected by the competent authority for recovery of TOAs who worked as officiating Sr. TOA. Item Closed.

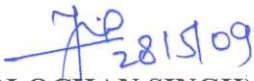
**4. Formation of Welfare Society in Telecom colonies and Staff Welfare Board at SSA Level.**

The process for formation of Staff Welfare Societies in residential colonies of BSNL has not been started so far. Even in some SSAs the Staff Welfare Board has not been constituted and instructions for formation of staff Welfare Societies in BSNL residential colonies should be issued.

**STATUS:** Instructions have been issued for formation of staff welfare Societies in BSNL residential colonies.

**Discussion and Decision** : Discussed and closed.

In the end, Shri Balbir Singh, Secretary staff side proposed vote of thanks and expressed hope that all due attention will be given to all items.

  
(TARLOCHAN SINGH)  
AGM (Admn.)  
O/o CGMT, Pb. Circle  
BSNL, Chandigarh

**Endost No: BSNLEU/PB/C.C.Mtg/08-09/VI-73/50**

**Dated at CHD 28-5-09**

Copy to:

1. All Head of SSA in Punjab Telecom Circle.
2. All GMs / DGMs Circle office, Chandigarh.
3. C/S BSNEU Punjab Circle
4. All Participants.